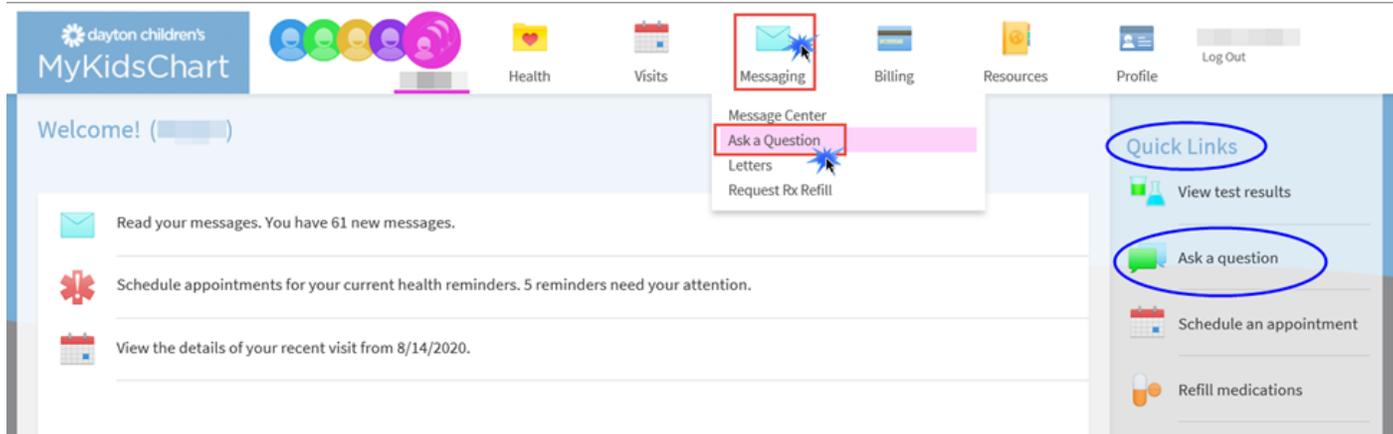
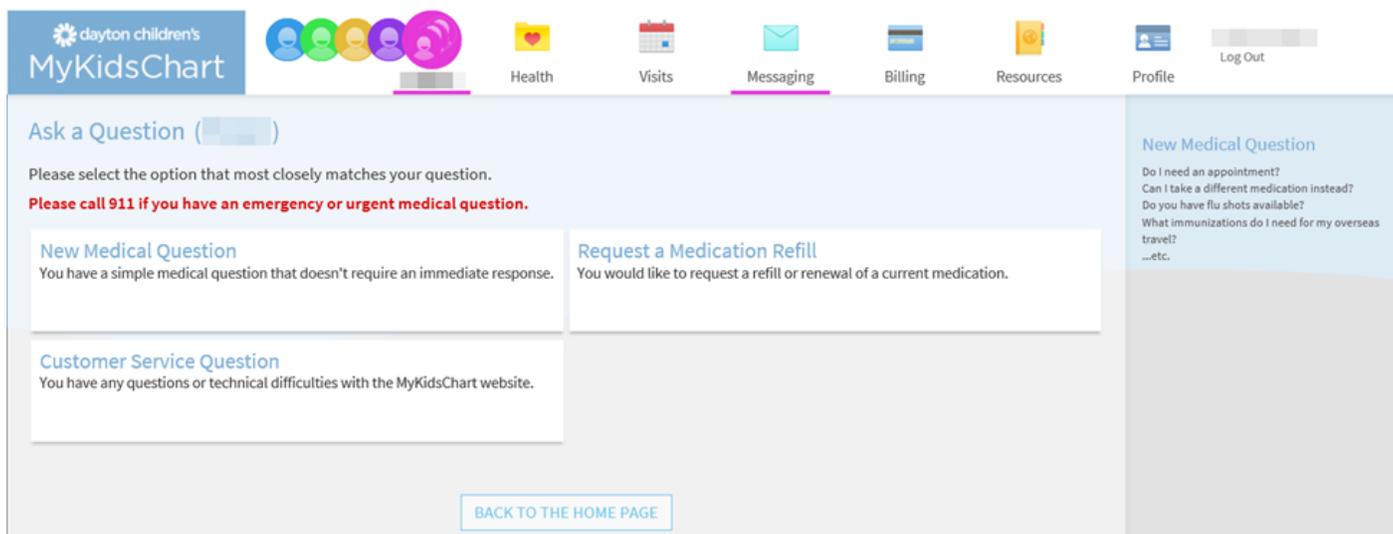


messaging, uploading attachments, medication refills, scheduling

- Click Messaging, then “Ask a Question,” or click “Ask a question” under Quick Links



- Three options to choose from:
 1. **New Medical Question:** Messages that go to the clinical staff for your provider.
 2. **Request a Medication Refill:** Go to the clinical staff for review by your provider.
 3. **Customer Service Question:** For questions or technical difficulties related to the MyKidsChart website or app. **These do not go to clinical staff.**



new medical question

These are messages that go to the clinical staff for your provider.

- Click "New Medical Question", then choose the recipient and subject.

The top screenshot shows the 'Ask a Question' page with the 'New Medical Question' option highlighted. The bottom screenshot shows the 'Choose a Recipient' dropdown menu with the following subject categories listed:

- Select a Subject -
- Non-Urgent Medical Question
- Prescription Question
- Test Results Question
- Visit Follow-Up Question
- Blood Glucose Reporting
- Infusion Logs

Subject topics/categories include:

Non-Urgent Medical questions

- General care related questions
- Forms completion
- Requesting supplies (non-prescription)

Prescription questions

- Experiencing non-emergent side effects
- Prior Authorization
- Insurance issue when filling prescription
- Changing prescribed amount

Test Result questions

- Obtain or discuss lab results or imaging results

Visit Follow-Up questions

- Questions/feedback about what was discussed at the appointment

Infusion Logs

- Sending infusion logs related to specific infusions given at home
- This subject is only to be used if directed by the clinical staff

Blood Glucose Reporting

- Concerns about highs or lows
- Sending in routine blood glucose results. **It is important to list current insulin doses.**
 - Long acting dose
 - BG correction
 - Carb coverage
 - Ketone scale, if applicable
 - If downloading a pump, settings should be included within the download.

new medical question (continued)

- Enter a message, attach a document if applicable, and click "Send"

dayton children's
MyKidsChart

Health Visits Messaging Billing Resources Profile Log Out

Ask a Medical Question (?)

All pieces of information are required to request medical advice.
Expect a response within 2 business days.

* Choose a Recipient

- Select a Subject -
Non-Urgent Medical Question
Prescription Question
Test Results Question
Visit Follow-Up Question
Blood Glucose Reporting
Infusion Logs

ATTACH AN IMAGE OR VIDEO ⓘ

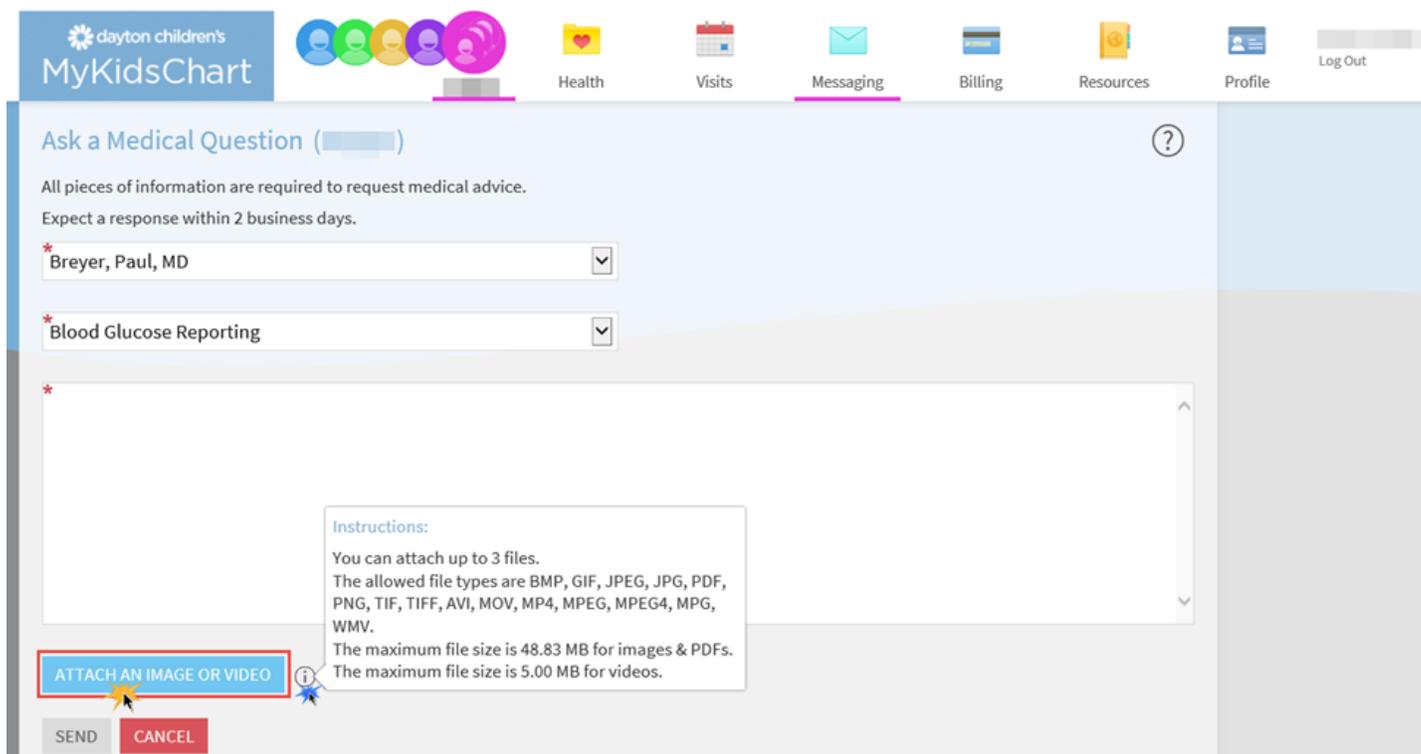
SEND CANCEL

BACK TO THE MESSAGING OPTIONS

uploading documents/images

Upload documents and/or images/videos in messages sent to clinical staff.

- Click “New Medical Question”, then select the recipient and subject.
- Click the “Attach an image or Video” button under the message window to browse for the file you are sending.
- To view the allowed file types and sizes, hover over the  icon.



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MyKidsChart

Health Visits Messaging Billing Resources Profile Log Out

Ask a Medical Question ()

All pieces of information are required to request medical advice.
Expect a response within 2 business days.

* Breyer, Paul, MD

* Blood Glucose Reporting

*

Instructions:
You can attach up to 3 files.
The allowed file types are BMP, GIF, JPEG, JPG, PDF, PNG, TIF, TIFF, AVI, MOV, MP4, MPEG, MPEG4, MPG, WMV.
The maximum file size is 48.83 MB for images & PDFs.
The maximum file size is 5.00 MB for videos.

ATTACH AN IMAGE OR VIDEO

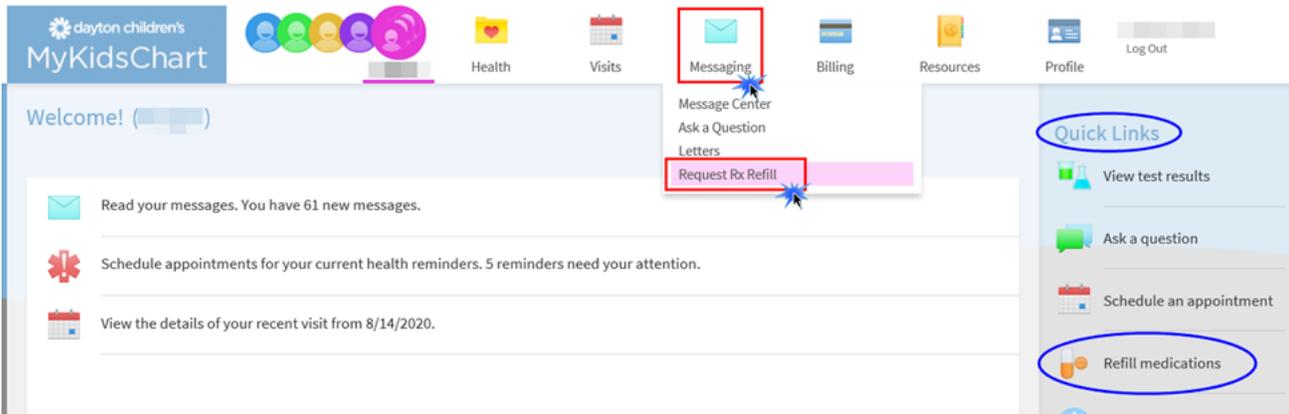
SEND CANCEL

- Click “Send” and the message will go to the clinical staff for the provider selected under “Recipient”

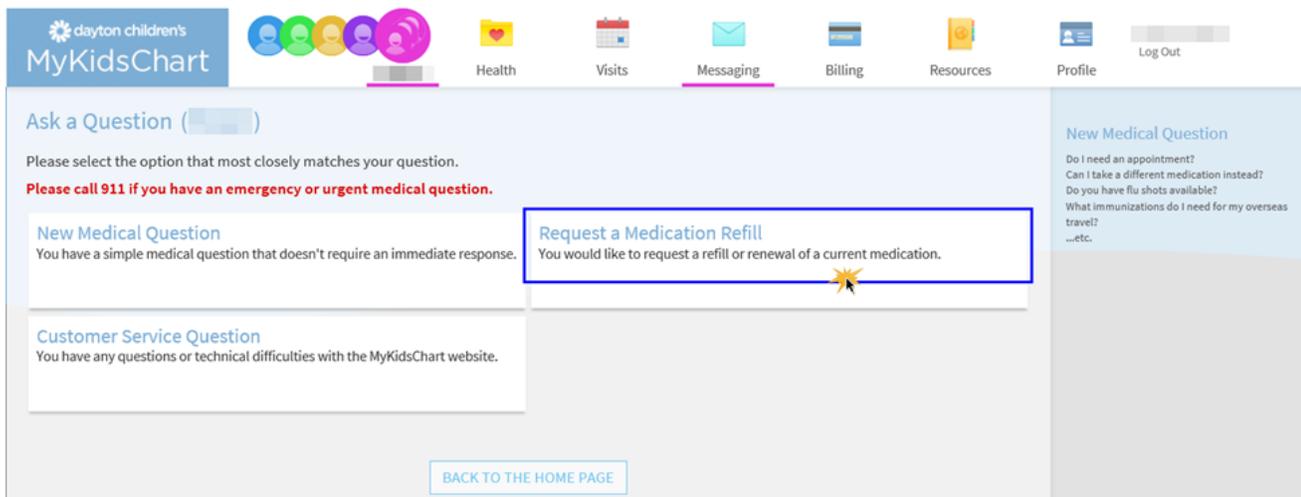
request a medication refill

These are messages that go to the clinical staff for review by your provider.

- Click “Messaging” —> Request Rx Refill, or in the Quick Links, click “Refill medications”

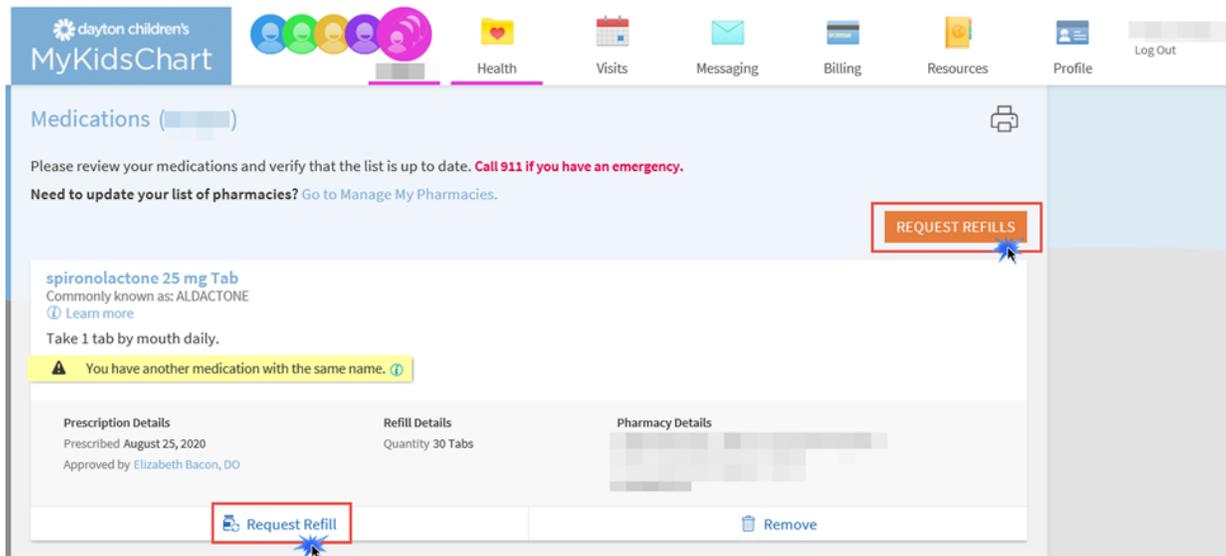


- Or, if you selected “Messaging” - “Ask a Question”, click “Request a Medication Refill” option



List of medications will be displayed. Click the orange “Request Refills” button to select multiple medications for refill, or click the “Request Refill” button under a specific medication to select just that medication for refill.

Please note – If selecting multiple medications, select those that are being sent to the same pharmacy. If you need medications refilled at **different pharmacies**, please send separate refill requests.



request a medication refill (continued)

- After selecting your medications by clicking the checkbox, click “Next”

The screenshot shows the 'Refills' page in the MyKidsChart system. At the top, there is a navigation bar with icons for Health, Visits, Messaging, Billing, Resources, and Profile, along with a 'Log Out' button. The main content area is titled 'Refills' and contains three medication entries, each with a checkbox for selection:

- spironolactone 25 mg Tab** (Commonly known as: ALDACTONE): Includes prescription details (August 25, 2020), refill details (30 tabs), and pharmacy details. A red box highlights the checked checkbox.
- fluticasone propionate 50 mcg/actuation nasal spray** (Commonly known as: FLONASE): Includes prescription details (August 3, 2020), refill details (16 g), and pharmacy details. The checkbox is unchecked.
- insulin lispro 100 unit/mL Soln** (Commonly known as: Humalog U-100 Insulin): Includes prescription details (July 28, 2020), refill details (1 vial), and pharmacy details (Yalaha Pharmacy). The checkbox is unchecked.

At the bottom of the list, there are 'NEXT' and 'CANCEL' buttons. A status bar indicates '1 prescription selected'.

- Verify the selected pharmacy, then click “Next”. To select a different pharmacy, click the down arrow to view those pharmacies that have been added to your chart. If the pharmacy is not listed, select “Other” then enter the details of the pharmacy (name, address, phone number).

The screenshot shows the 'Pharmacy' selection page. It includes a 'Selected Refills' section listing the chosen medication (spironolactone 25 mg Tab). Below this, the 'Delivery Method' is set to 'Pick up at a pharmacy'. The 'Pharmacy Info' section features a dropdown menu for selecting a pharmacy, with a red box around the dropdown arrow. At the bottom, there are 'BACK', 'NEXT', and 'CANCEL' buttons.

This close-up shows the 'Pharmacy Info' dropdown menu. It contains a list of pharmacy names, with a red box highlighting the text 'List of pharmacies here'. Below the list is an 'Other' option for entering pharmacy details.

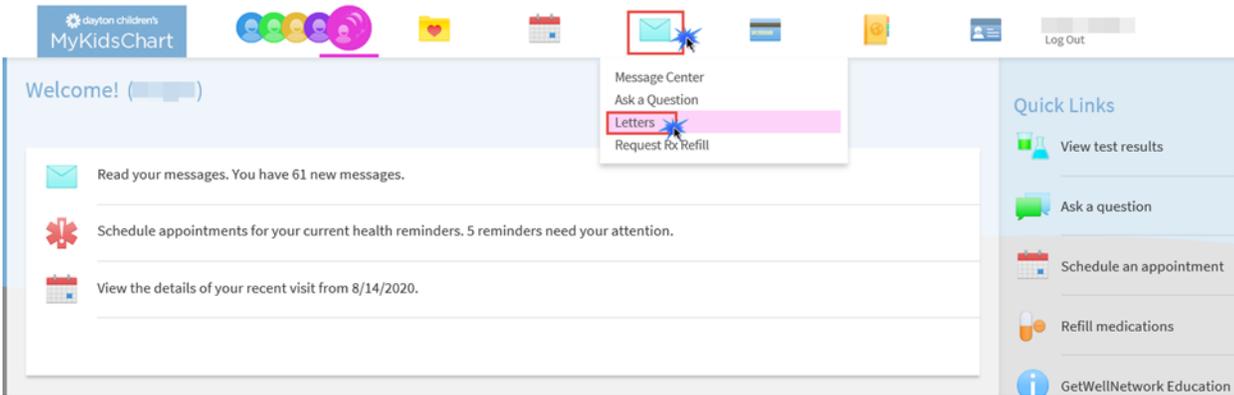
request a medication refill (continued)

- Review your request, then click “Submit.”

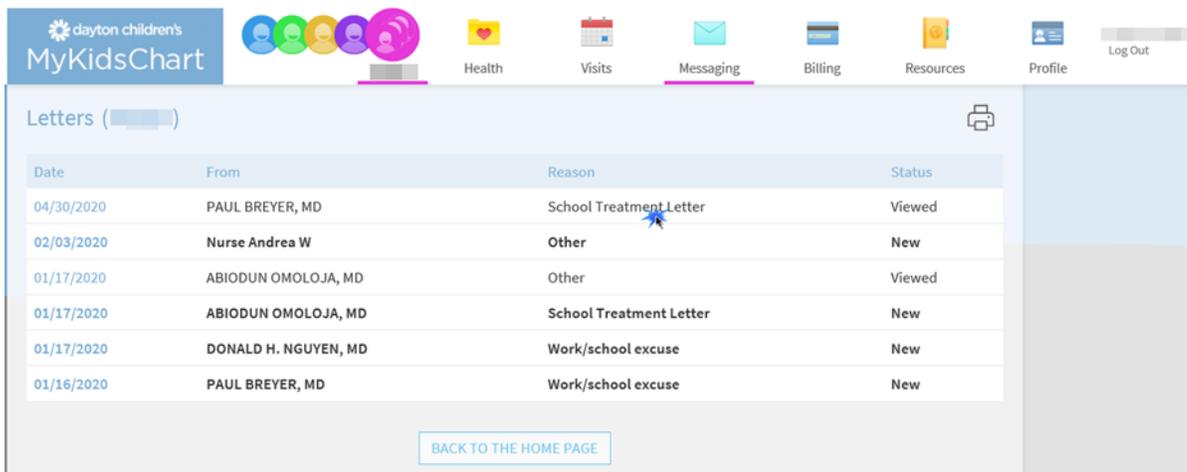
The screenshot shows the MyKidsChart interface for reviewing a medication request. At the top left is the logo for "dayton children's MyKidsChart". A navigation bar contains icons for Health, Visits, Messaging, Billing, Resources, Profile, and Log Out. The main content area is titled "Review ([redacted])" and "Review Your Request". It displays the medication "spironolactone 25 mg Tab" with the note "Commonly known as: ALDACTONE" and a "+ Add comments" link. Below this is the "Delivery Details" section, which includes a "Pharmacy" field with a redacted name. At the bottom, there are three buttons: "BACK", "SUBMIT" (highlighted with a red border and a mouse cursor), and "CANCEL".

how to view letters

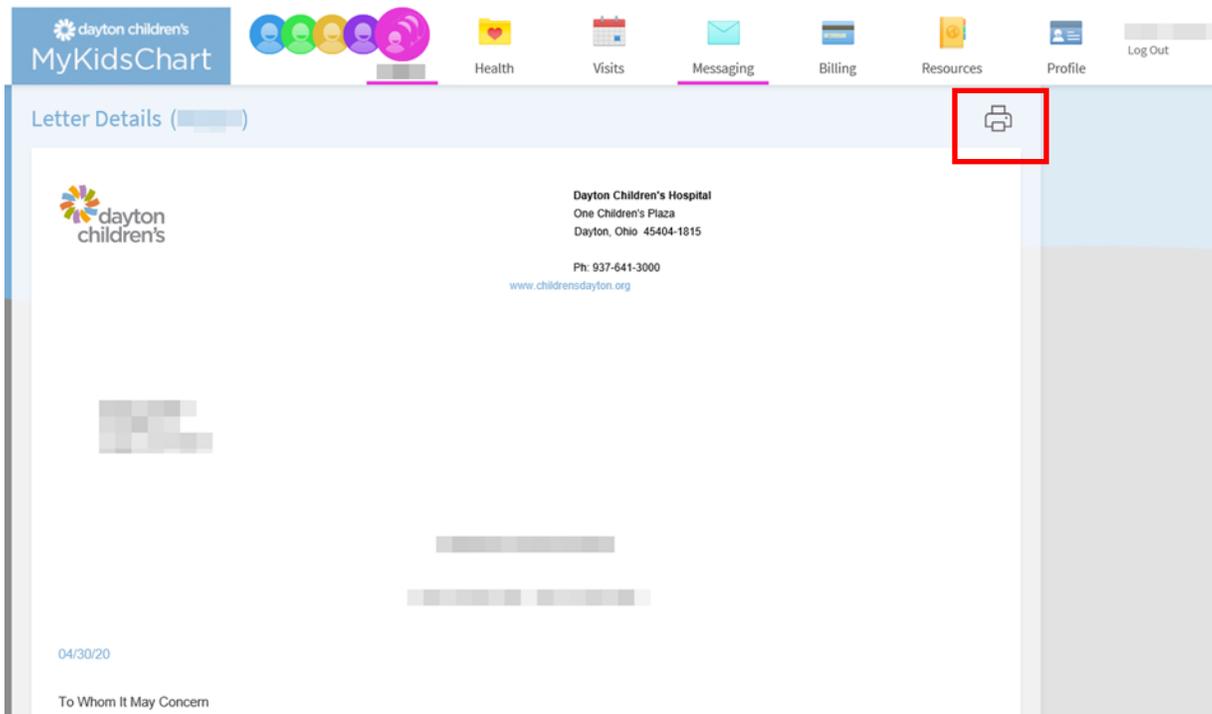
- Click "Messaging" then select "Letters".



- Click the letter to view it.

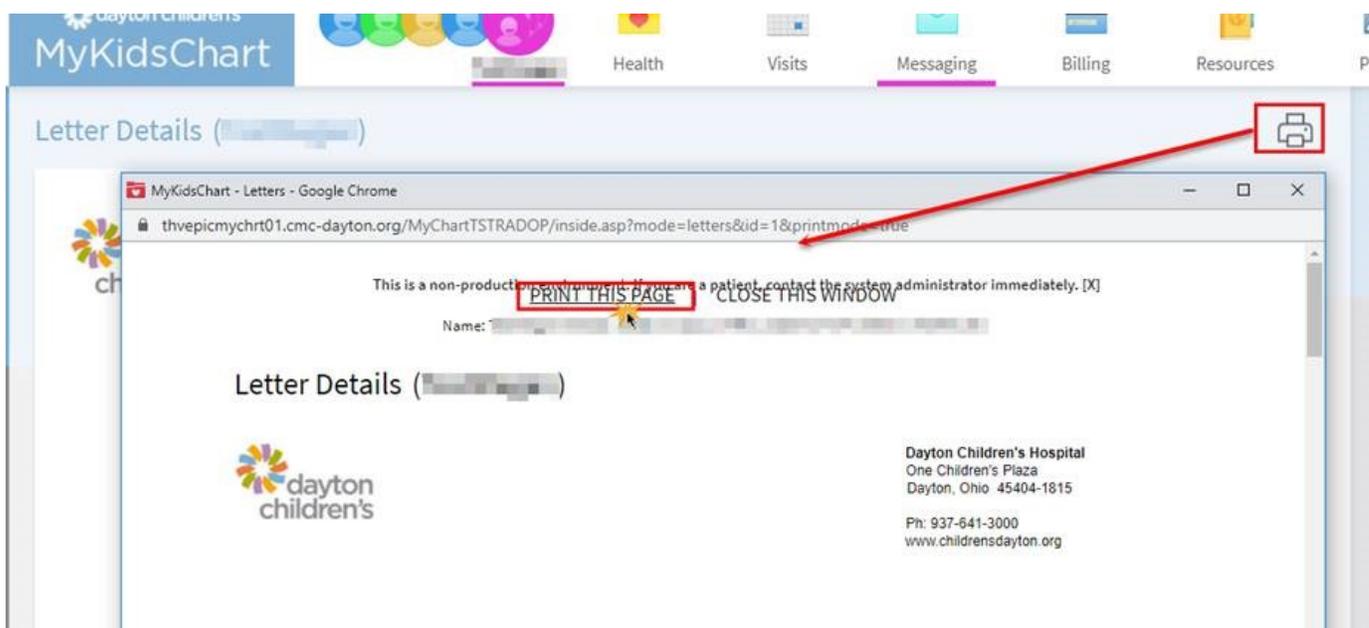


- The letter will be displayed. If you need to print, click the icon in the top right corner (not available in the app).

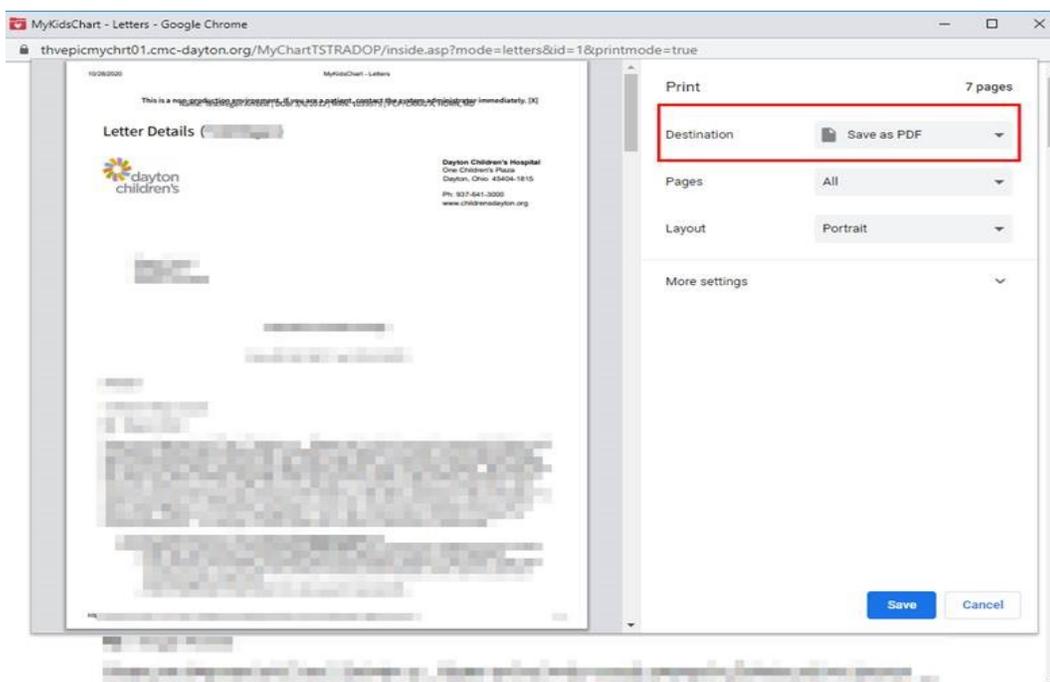


how to print or save a letter as a PDF (on desktop)

- Click the printer icon. The letter will appear in a separate window. Click the “Print this page” hyperlink.



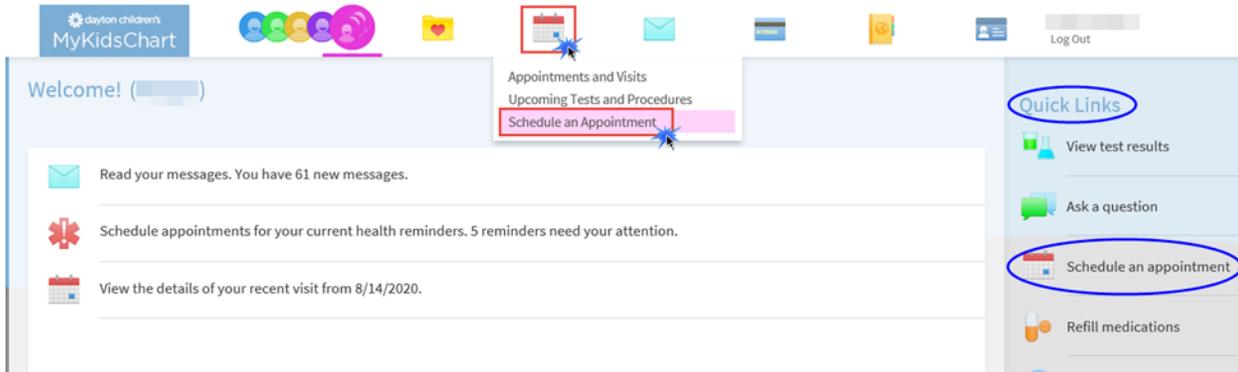
- A new window will appear to select either a printer destination or save as a PDF.



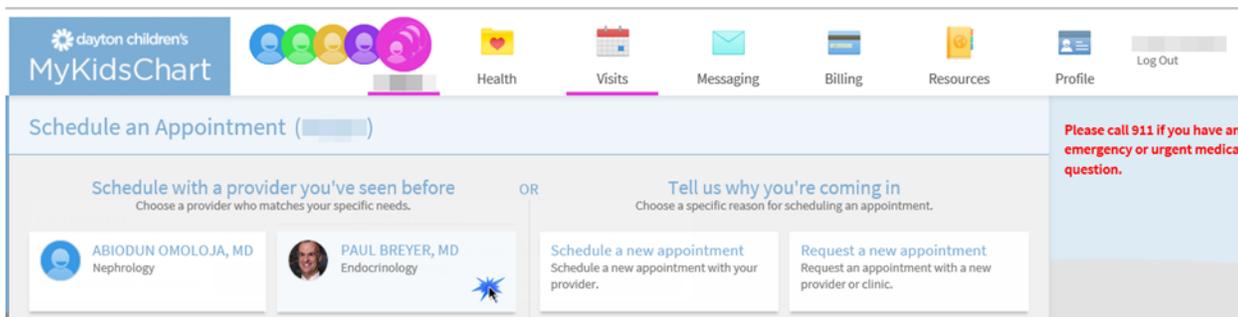
how to schedule an appointment

Scheduling available with providers you have seen in the last 12 months

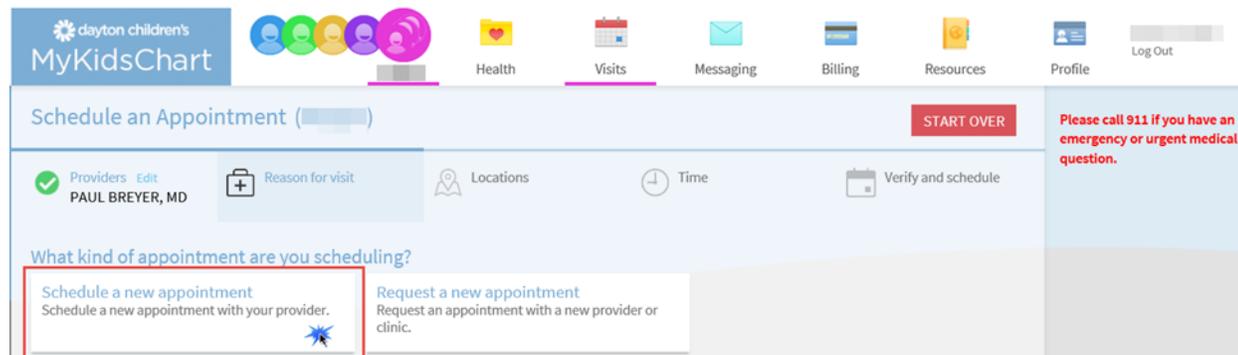
- Click “Visits” then “Schedule an Appointment”, or click “Schedule an appointment” under Quick Links.



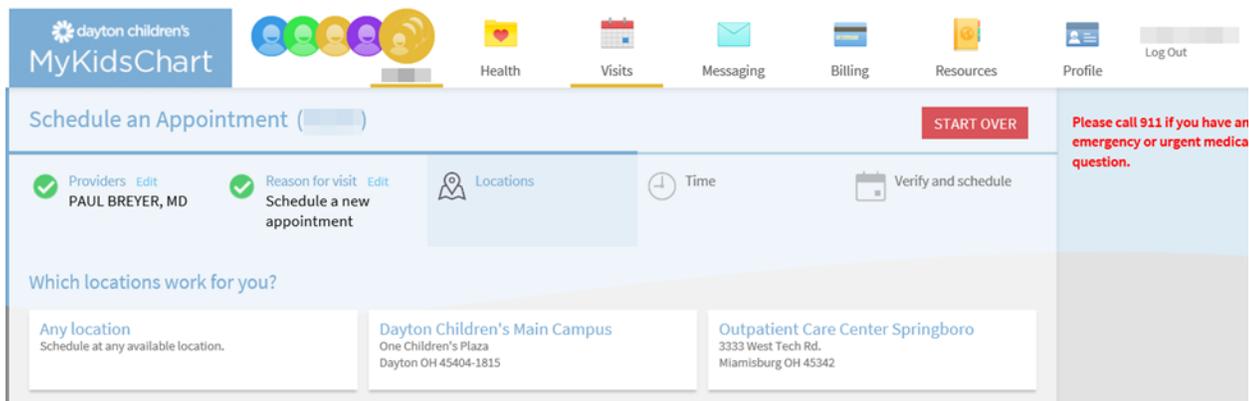
- Select the provider you have seen before.



- Click “Schedule a new appointment.”



- Select the location for the appointment, then click “Continue”



how to schedule an appointment (continued)

- Select a date and time that works for you.

dayton children's
MyKidsChart

Health Visits Messaging Billing Resources Profile Log Out

Schedule an Appointment () START OVER

Providers **PAUL BREYER, MD** Reason for visit Schedule a new appointment Locations Dayton Children's Main Campus Time Verify and schedule

What time works for you?

Start search on 09/01/2020

Times All available times Filter times

Wednesday September 2, 2020
1:00 PM 1:30 PM 2:00 PM 2:30 PM 3:00 PM
3:30 PM 4:00 PM

Thursday September 3, 2020
3:00 PM 3:20 PM 3:40 PM 4:00 PM

Please call 911 if you have an emergency or urgent medical question.

- Verify that everything is correct, then click "Schedule."

dayton children's
MyKidsChart

Health Visits Messaging Billing Resources Profile Log Out

Schedule an Appointment () START OVER

Providers **PAUL BREYER, MD** Reason for visit Schedule a new appointment Locations Dayton Children's Main Campus Time Thursday September 3, 2020 4:00 PM Verify and schedule

Is everything correct?

Schedule a new appointment with **PAUL BREYER, MD**

Thursday September 3, 2020 4:00 PM

Endocrinology - Main campus
One Children's Plaza
Dayton OH 45404-1815
937-641-3487

What is the most important thing you want addressed during this visit?

Directions for Endocrinology - Main campus
Park in the visitor garage and enter through the main entrance. Parking in the garage is free. If you need assistance finding your way, stop at the welcome center.

Visit Instructions
Please arrive 20 minutes prior to your appointment time for registration. Please bring your insurance cards, a co-pay if applicable, and a list of your child's current medication, including dosages.

Before scheduling...

Join the wait list and be notified if earlier appointments open up

Favorite this appointment to easily schedule again later

SCHEDULE

Please call 911 if you have an emergency or urgent medical question.

