Implementation Strategy Plan Update FY 2021 - Priority Area: Mental Health and Addiction

Priority Topic: Mental health and addiction

Strategy 1: Launch and spread the On Our Sleeves Movement throughout the Dayton Region 🫐

Goal: Reduce mental health stigma

Objective: By July 1, 2023, increase the percentage of youth who saw a healthcare provider for a mental health problem in the past year

Action Step	Priority Outcome & Indicator	Progress
Research the On Our Sleeves Movement, a childhood mental health campaign launched by Nationwide Children's Hospital. Determine ways for Dayton Children's Hospital to support and launch the movement. Explore the following: providing educational resources, engaging community partners, accelerating research, and reducing stigma surrounding mental illness.	**Priority Outcomes:** Reduce depression treatment unmet need Reduce mental health stigma **Priority Indicators:** Percent of youth with major depressive episode who did not receive any mental health treatment (NSDUH1) Percent of 7-12th graders in Western Ohio who saw a health care provider for a mental health problem in the past year (OHYES!*)	Dayton Children's successfully launched the *On Our Sleeves* campaign in May 2021, with emphasis placed on May 7th, Child Mental Health Awareness Day. In May, there were forty-two billboards placed, coverage of the story by three media outlets, and over half a million impressions on social media. Audiences were asked to join the movement and share it by using the hashtag #onoursleeves on their social media platforms. This resulted in a total of 1,494 sign-ups by the end of Quarter 4. The certified prevention specialist promoted Mental Health First Aid and QPR Gatekeeper training to help foster healthy, non-stigmatized conversations in families and the community. *On Our Sleeves* was present at 6 events within the first two months.

Priority Topic: Mental health and addiction

Strategy 2: Integrate behavioral health throughout primary care √ 🫐

Goal: Increase access to behavioral health services for patients

Objective: By January 31, 2021, provide Dayton Children's Pediatrics families with in-time behavioral support and mental health services within their medical home using an integrated behavioral health model

Action Step	Priority Outcome & Indicator	Progress
Integrate behavioral health into primary care practices by bringing mental health and/or substance abuse screenings and treatments into the primary care setting (ex: PHQ-9 depression screening). Explore efforts including coordination between primary care providers, case managers, and mental health specialists. Determine training needs or realignment of roles. Explore online tools and therapies that may support integration, such as **telehealth**.	**Priority Outcome:** Reduce mental health professional shortage areas **Priority Indicator:** Percent of Ohioans living in a psychiatry health professional shortage area (HRSA*)	In September 2020, the hospital recruited and secured a licensed clinical counselor who is embedded in Dayton Children's Pediatrics, providing integrated care. To improve access and build an integrated behavioral health workforce, the behavioral health division established a collaborative training agreement with Metro Health in Cleveland and is currently funding training for a postdoctoral fellow in psychology to receive training in the well-established integrated care model within this health system.

Priority Topic: Mental health and addiction		
Strategy 3: Develop a comprehensive school-based program 🔹		
Goal: Develop resiliency characteristics for children in Dayton Public Schools		
Objective: By July 1, 2023, increase emotional and behavioral skills for children in Dayton Public Schools		
Action Step	**Priority Outcome & Indicator**	**Progress**
Launch the comprehensive school-based mental health program in partnership with Dayton Public Schools. Provide a student resiliency coordinator within each school to connect and provide students with resources to address mental health needs.	**Priority Outcome:** Reduce depression treatment unmet need **Priority Indicator:** Percent of youth with major depressive episode who did not receive any mental health treatment (NSDUH[1])	Our student resiliency coordinator program served 288 students and families throughout the school year for Dayton Public Schools. The program served 129 students and families in the Disaster Relief Program in Beavercreek, Trotwood, Brookville, and Northridge schools from April - June. Together, this amounts to a total of 417 students and families. While receiving a limited number of satisfaction surveys, there are some takeaways for year 1: 1. All respondents said their student experienced a positive change by being a part of the program. 2. All respondents that had identified needs felt they received help for them. The initial Behavioral and Emotional Rating Scale showed some increases in resiliency characteristics for some DPS students, mostly in the 3-5 grades. Again, the participation size was low.

Priority Topic: Mental health and addiction		
Strategy 4: Adopt and embed a comprehensive approach to suicide care (Zero Suicide) 🔹		
Goal: Reduce youth suicide for ages 12-18		
Objective: By July 1, 2023, develop and launch a data-driven quality improvement approach to suicide care		
Action Step	**Priority Outcome & Indicator**	**Progress**
Explore the **Zero Suicide** concept of the National Strategy for Suicide Prevention to pursue a reduction in suicide and improve care for those who seek help. Embed a comprehensive approach to suicide care by committing to patient safety and the safety and support of clinical staff. Develop a systematic approach to quality improvement in these settings.	**Priority Outcome:** Reduce youth suicide deaths Patient safety with focus on quality improvement Use evidence-based tools and practices to fill gaps of at-risk youth to suicide. **Priority Indicator:** Number of youth suicide deaths due to suicide per 100,000 population (ODH*)	Zero Suicide elements will be implemented in the outpatient psychology and psychiatry programs with a plan to scale beyond into the behavioral health division in the coming year. Currently, the behavioral health leaders are working with EPIC and a Quality Consultant to establish clinical pathways and creating reports for implementing components of all 7 elements of Zero Suicide as well as the key data elements required for monitoring of compliance.

Priority Topic: Mental health and addiction		
Strategy 5: Develop and launch partial hospitalization and intensive outpatient therapy services		
Goal: Increase access to mental health care		
Objective: By July 1, 2023, increase the percentage of youth with major depressive episodes obtaining mental health treatment		
Action Step	**Priority Outcome & Indicator**	**Progress**
Complete facility renovation and launch partial hospitalization and intensive outpatient services at Dayton Children's.	**Priority Outcomes:** Reduce unmet treatment needs, mental health Reduce youth suicide deaths **Priority Indicators:** Percent of youth in Western Ohio who were recently depressed who received mental health care in the past year (OHYES!) Number of youth suicide deaths due to suicide per 100,000 population (ODH*)	Throughout Year 1, children received services as planned for the Day Treatment program, but it continues to have limited capacity for care based on the COVID-19 restrictions. In February, Behavioral Health was able to open the Intensive Outpatient Program (IOP) that provides services for three days per week with a group therapy focus. In January and February, the division was able to divert approximately 20 patients from inpatient treatment to outpatient treatment. Since the program's existence, 124 patients in the Partial Hospitalization Program (PHP) and 19 patients in the Inpatient Outpatient Program (IOP) have been served as of June 2021.

Priority Topic: Mental health and addiction		
Strategy 6: Implement the OAAP Store it Safe Program		
Goal: Increase firearm safety education within Dayton Children's		
Objective: By July 1, 2023, distribute 150 gun storage boxes through Dayton Children's Pediatrics		
Action Step	**Priority Outcome & Indicator**	**Progress**
Implement the Ohio Academy of Pediatrics Foundation **Store it Safe Program**. Use tools and materials provided by Store it Safe. Implement strategies to encourage safe storage of firearms and encourage families to educate their children about safety issues related to firearms. Track program measures, for example, how many guns storage tools have been distributed.	**Priority Outcome:** Reduce youth suicide deaths and firearm related morbidity and mortality for children of all ages **Priority Indicator:** Number of youth suicide deaths due to suicide per 100,000 population (ODH*)	In partnership with the Ohio American Academy of Pediatrics, the Store it Safe Program officially launched on February 1, 2021, in Dayton Children's Pediatrics. This program screens families to determine if they have a firearm and if it is being stored safely. If the family needs a safe storage option, a lockbox is provided. A total of 33 lockboxes have been distributed since the program began.

Priority Topic: Mental health and addiction		
Strategy 7: Implement the Roadmap Project		
Goal: Promote resilience and emotional and mental health for children and families diagnosed with a chronic health condition		
Objective: By July 1, 2023, increase the percentage of children with major chronic conditions receiving counsel and support to build resiliency		
Action Step	**Priority Outcome & Indicator**	**Progress**
Continue implementation of **The Roadmap Project** to support the mental and emotional health and resilience of pediatric patients with chronic conditions. Support quality improvement teams and implement strategies to support patients with chronic conditions, their families, and the medical teams who care for them. Track measures to assess progress. For example: percent of families with children with chronic conditions who report that their child's care team members talked to them about things in their life that cause stress because of their child's health or care needs.	**Priority Outcomes:** Reduce unmet needs, mental health Reduce youth suicide deaths **Priority Indicators:** Percent of youth in Western Ohio who were recently depressed who received mental health care in the past year (OHYES!1) Number of youth suicide deaths due to suicide per 100,000 population (ODH*)	The Roadmap Project Team joined the nine-site national learning collaborative. Ongoing efforts to improve resiliency for children with chronic diseases are focused on expanding the family resource directory on the hospital website, piloting a digital mentoring program for families with epilepsy, and continuing to spread the importance of inquiring about and supporting the emotional needs of their patients and caregivers among the neurology staff. The national pilot wrapped up in April 2021. Dr. Thomas Boat from Cincinnati Children's joined Dayton Children's for the Visiting Professorship in June and met with Division Chiefs with the hope of beginning to spread across the hospital. A QI coordinator to advance this work and supported by a philanthropic investment is budgeted for FY 23.

Implementation Strategy Plan Update FY 2021 - Priority Area: Chronic Disease

Priority Topic: Chronic Disease

Strategy 1: Implement healthy food initiatives √ 🛡

Goal: Increase access to healthy food

Objective: By July 1, 2023, increase the impact of the community teaching kitchen by increasing people served by 10 percent incrementally each year

Action Step	Priority Outcome & Indicator	Progress
Continue healthy food initiatives: • Cooking demonstrations and recipe creation within the Demonstration Kitchen • Supporting the Healthy Harvest/E-Pantry and Backpack Program to provide meals and snacks to children • Supporting the Homefull Mobile Market and the Gem City Market to improve access to food Determine QI opportunities for existing healthy food initiatives. For example, determine feasibility of implementing virtual or digital classes within the Demonstration Kitchen, ensure materials are culturally appropriate for those accessing services, and build capacity among child serving organizations.	**Priority Outcome:** Reduce childhood obesity **Priority Indicator:** Percent of children who were obese by BMI classifications (NSCH[1])	Due to COVID-19, live cooking classes in the food demonstration kitchen were suspended during Quarter 3. As an alternative, virtual cooking classes were offered. During Quarter 4, having small in-person cooking classes was reevaluated. As part of the E-Pantry program, Miami Valley Meals served a total of 1,300 meals to 394 neighborhood families throughout Year 1. The Homefull Mobile Market truck decided to halt programming activity at the hospital due to COVID-19. Discussions on restarting the program are ongoing.

Priority Topic: Chronic Disease		
Strategy 2: Implement Safe Routes to School 🔵		
Goal: *Increase number of children walking and biking to school*		
Objective: *By July 1, 2023 increase the number of Dayton Public Schools students walking and biking to school by 5 percent*		
Action Step	**Priority Outcome & Indicator**	**Progress**
Evaluate program goals. Identify key stakeholders to collaborate and develop a plan to expand **Safe Routes to School** (SRTS) programs in the Greater Dayton Area. Develop program goals and an evaluation process for tracking outcomes. Review data and determine ways to improve data collection for the SRTS program (ex: neighborhood or school specific data to target strategy development). Raise awareness and promote the SRTS programs. Closely monitor and promote infrastructure updates by the City of Dayton.	**Priority Outcomes:** Reduce childhood obesity Increase students walking and biking to school **Priority Indicators:** Percent of children who were obese by BMI classifications (NSCH[1]) Percent of children walking and biking to school	The Safe Routes to School (SRTS) program pivoted programming with Dayton Public Schools as the district did not meet in person for the first half of the school year. The SRTS program hosted a virtual Girls in Gear program for girls in grades 4-6 at two elementary schools. SRTS launched a marketing campaign called "How did the chicken cross the road?..." that included billboards, Facebook Ads, a blog, and a parent newsletter that educated families on the importance of using crosswalks and walking across the street distraction-free. During year, virtual Girls in Gear programming reached 11 girls, and the pedestrian media campaign made 111,369 impressions on Facebook and 304,536 impressions on billboards. The SRTS program secured grant funding from the Ohio Department of Transportation for FY22.

Priority Topic: Chronic Disease		
Strategy 3: Enhance the Dayton Asthma Alliance √ 🔵		
Goal: *Decrease hospital utilization for asthma*		
Objective: *By July 1, 2023, decrease the number of emergency room and inpatient visits for asthma in key zip codes*		
Action Step	**Priority Outcome & Indicator**	**Progress**
Continue the work of the Dayton Asthma Alliance to improve health outcomes for children with asthma. Determine which evidence-based practices w to target those with the most need. For example: • Medical legal partnerships • Healthy home environment assessments • Community health workers (CHWs) • Tobacco cessation programs Ensure community and stakeholder involvement in planning and selecting strategies. Improve data collection and data-sharing processes to develop neighborhood specific interventions.	**Priority Outcomes:** Reduce childhood asthma morbidity Reduce child asthma hospitalizations **Priority Indicators:** Percent of children diagnosed with asthma Emergency department visits for pediatric asthma, per 10,000 children ages 0-17	During Year 1, the Dayton Asthma Alliance continued work to improve outcomes for children in a variety of settings. The Alliance supported the Co-Management Program by working with the Clinically Integrated Network (CIN). The Alliance focused on several initiatives to improve asthma in three Dayton-area zip codes. Several initiatives were identified through the Institute for Health Improvement project around health equity. Standardization of the "Asthma Pathway" for community health workers continued, along with the engagement of multiple families through an Ohio Department of Health grant.

Priority Topic: Chronic Disease

Strategy 4: Expand the food insecurity screening and referral program 🛡️

Goal: Expand food insecurity screening within Dayton Children's

Objective: By July 1, 2021, expand the food insecurity screening and referral program to one additional clinic

Action Step	Priority Outcome & Indicator	Progress
Expand the 2-item Food Insecurity (FI) Screening Tool and referral program within Dayton Children's Hospital. Implement the screening model in additional locations with accompanying evaluation measures. Continue to educate health care providers on food insecurity, its impact on health, and the importance of screening and referral. Address food insecurity as part of routine medical visits on an individual and systems-based level.	**Priority Outcome:** Reduce food insecurity **Priority Indicator:** Percent of households that are food insecure (Feeding America, Map the Meal Gap)	As part of an Intermediate Quality Improvement Class (IQIC) project, the Food Pharm piloted the expansion of food insecurity screening and food box options at the Troy, Springfield, and Springboro locations. As a result, the program has been integrated into the organization-wide social needs screening initiative outlined in Strategy 1: Community Conditions and this Strategy 4: Chronic Disease will sunset.

Priority Topic: Chronic Disease

Strategy 5: Continue to enhance the "Food Pharm" program √ 🛡️

Goal: Enhance the Food Pharm program at Dayton Children's

Objective: By July 1, 2023, increase the number of boxes distributed incrementally year over year by 10 percent
Objective: Increase access to food resources to 250 families in the Dayton area in response to COVID-19

Action Step	Priority Outcome & Indicator	Progress
Enhance the "Food Pharm" program, which increases consumption and access to nutritious foods, including fresh produce. Determine quality improvement initiatives related to the "Food Pharm" program. For example, determine the need for training and/or tools to ensure the program has appropriate options for specific cultures and diets, and ensure recipes are provided with food boxes	**Priority Outcome:** Reduce food insecurity **Priority Indicator:** Percent of households that are food insecure (Feeding America, Map the Meal Gap)	Dayton Children's partnered with Premier ProduceOne to provide nutritional food resources during summer 2020 in as a response to the pandemic. Partners served included Boys and Girls Club, DeSoto Bass Housing Development, YMCA, Omega CDC, Mad River Schools, Project Hope First Christian Church, and the UD ECHO program. In partnership with the Food Bank, Dayton Children's distributed over 400 food boxes throughout Year 1. Additionally, 515 families, 1466 individuals (including 411 children), were served during Dayton Children's co-sponsored mass food distributions with the Dayton FoodBank.

Priority Topic: Chronic Disease		
Strategy 6: Increase physical activity opportunities among families 🛡️		
Goal: Increase physical activity		
Objective: By July 31, 2023, increase the number of children reporting 60 minutes of physical activity daily		
Action Step	**Priority Outcome & Indicator**	**Progress**
Explore best practices to increase physical activity opportunities among families. Explore the following: • **Exercise prescriptions** • Rx to parks • Walk with a Doc • Safe Routes to Parks Implement selected physical activity initiatives. Meet with organized physical activity leadership to assess the feasibility of integrating child and family components into current planned events and activities.	**Priority Outcome:** Increase child physical activity **Priority Indicator:** Percent of children (6-11) who were physically active at least 60 minutes per day	The Healthy Me Program has expanded exercise options for patients in their program over the course of the year. Exercise goals are written as part of treatment plans. For Montgomery County residents, the Healthy Me program has been exploring the Rx to Parks program and will begin writing these prescriptions FY22. The Walk with a Doc program began revisions in the third quarter with a planned launch in fall 2021. WWAD encourages families to get out and walk with the overall goal of making health accessible to all and affect behavioral changes in individuals. To assess activity levels in our population, the department continues its work on building a report that would capture baseline data from Dayton Children's Pediatrics Clinic and Healthy Me Program. Many of the in-person physical activities and programs were limited due to COVID-19 restrictions.

Priority Topic: Chronic Disease		
Strategy 7: Implement lead prevention quality improvement project		
Goal: Decrease rates of lead toxicity in children		
Objective: By July 31, 2023, increase lead screening rates in patients at the 12 and 24-month well child visit		
Action Step	**Priority Outcome & Indicator**	**Progress**
Develop quality improvement initiatives at Dayton Children's to increase lead screening, testing rates, and referrals to appropriate resources. Explore the following: • Educate providers on the gap in current lead testing and improve testing rates at Dayton Children's • Educate providers and families on existing lead prevention resources in the Greater Dayton Area. Integrate counseling on lead poisoning prevention	**Priority Outcome:** Decrease child lead poisoning **Priority Indicator:** Percent of young children with elevated blood lead levels (ODH*)	Dayton Children's Pediatrics completed a six-month pilot with Ohio AAP to increase lead screening. As a result, the screening rates increased which led to more lab tests and in increase in anticipatory guidance. Lead screening will continue in clinics and will continue to be monitored.

Implementation Strategy Plan Update FY 2021 - Priority Area: Maternal and Infant Health

Priority Topic: Maternal and infant health

Strategy 1: Increase the use of safe sleep practices |

Goal: Increase safe sleep education

Objective: By July 1, 2023, increase number of community members receiving consistent safe sleep education through partners

Action Step	Priority Outcome & Indicator	Progress
Continue to partner and strengthen relationships with PHDMC, local hospitals and other organizations to integrate safe sleep practices (i.e. The ABC's of Safe Sleep, Cribs for Kids) into the hospital/community settings. Raise awareness and promote safe sleep practices through coordinated messages and programs such as the Safe Sleep Ambassador program. Further strengthen data collection and data-sharing within partnering organizations. Continue providing safe sleep education to all personnel including clinical and non-clinical staff. Continue to integrate safe sleep best practices into hospital workflow, policies and procedures.	**Priority Outcome:** Reduce infant mortality due to unsafe sleep conditions **Priority Indicator:** Rate of infant deaths per 1,000 live births (ODH*)	Dayton Children's was awarded a grant to enhance Safe Sleep Education for hospital staff from the Ohio Injury Prevention Partnership, Child Injury Action Group. This grant will be used to develop video training and new educational materials to be used at the hospital as well as shared with other health professionals in the community. The Safe Sleep Ambassador Program, in partnership with Public Health Dayton and Montgomery County, served 15 families in Q3. Dayton Children's was awarded an Ohio Children's Trust Fund grant for early childhood safety. Dayton Children's is also working with the GDAHA Pathways HUB to incorporate safe sleep practices in their care coordination checklist for participants. This will ensure all families in the program receive a safe sleep education or referral. Community health workers will continue to collaborate with the GDAHA Pathways HUB and will integrate safe sleep observations and education opportunities into their home visits with patients.

Priority Topic: Maternal and infant health

Strategy 2: Increase human milk feeding and provide lactation support 🐦

Goal: Increase breastfeeding duration - (understandable, simple, changing wording does not really expand to donor milk, etc.)

Objective: By July 1, 2023, optimize the electronic medical record to reflect best practices to support lactation

Action Step	Priority Outcome & Indicator	Progress
Expand lactation education and support at Dayton Children's Hospital through provider, staff, and resident education, modeling and support, and group engagement. Raise awareness and promote human milk feeding through coordinated messages and programs. Continue to integrate lactation best practices into hospital workflow, policies, and procedures.	**Priority Outcome:** Increase lactation duration **Priority Indicator:** Percent of infants that receive human milk for 3 months (*allows for donor milk, EBM*)	DCH is expanding lactation support for families. Resources were combined to form Clinical Nutrition & Lactation Department, expansion of lactation specialists from 2.6 to 5.6 to serve DCH, inpatient and specialty team clinics, DCP and DCH Lactation Clinic and employees to expand clinical services to term infants and children, and outpatients. Continued collaboration and compounding of resources with community health partners.

Priority Topic: Maternal and infant health		
Strategy 3: Increase parenting resources and support		
Goal: Expand awareness of parenting programs and resources offered by Dayton Children's		
Objective: By July 23, 2023, increase the number of parents enrolled in a parenting program by 20 percent from baseline		
Action Step	**Priority Outcome & Indicator**	**Progress**
Continue parenting programs and resources offered by Dayton Children's. For example: • Maternal and Infant Mortality Initiative (**MIMI**), which is a digital platform committed to engage, educate, and support expecting and new mothers from early pregnancy through their babies' first six months. • **Triple P**, a parenting and family support system designed to prevent and treat behavioral and emotional problems in children and teens. Increase public awareness regarding access to parenting programs within the Greater Dayton Area. Determine additional avenues for referrals. If there is a need for additional parenting resources, increase the number of parenting programs available by Dayton Children's.	**Priority Outcome:** Reduce infant mortality **Priority Indicator:** Rate of infant deaths per 1,000 live births (ODH*)	During Year 1, the contract with Ubicare for MIMI was renewed and included an addendum that allows us to access their materials to use on DCH social media. MIMI resources were continuously sent to patients throughout the year via email and text message. Engagement statistics in this program have been strong. Additionally, three team members were trained in Primary Care Triple P and one psychologist in Stepping Stones Group Triple P, which is specifically for children with developmental disabilities, including autism.

Implementation Strategy Plan Update FY 2021 - Priority Factor: Community Conditions

Priority Factor: Community Conditions		
Strategy 1: Expand screenings to address social needs √ 🛡️		
Goal: Address social needs through resource connection		
Objective: By July 1, 2021, expand social needs screening program to one additional outpatient clinic		
Action Step	**Priority Outcome & Indicator**	**Progress**
Continue screening and resource follow-up in clinical primary care settings to address the social determinants of health. Share data and outcomes to scale and spread. Explore strategies to increase social need identification. Implement digital screening options that can integrate with EPIC and capture social needs screening data. Increase social needs identification by 20% by expanding to additional targeted clinics within Dayton Children's.	**Priority Outcomes:** Reduce poverty Identify and address social determinants of health **Priority Indicators:** Children living in poverty (American Community Survey) Not currently available	The Social Needs Screening Strategy team focused on sharing screening questions and technology considerations to identify the best practices needed when a clinic wants to conduct screenings and referrals. DCH determined that the Aunt Bertha platform would be purchased then utilized to integrate social needs screening into EPIC and used to refer patient families to community organizations. Additional work continued into the fourth quarter to ensure collaboration with various hospital initiatives and finalizing contracting decisions with Aunt Bertha and IT/EPIC integration.

Priority Factor: Community Conditions		
Strategy 2: Support and expand strategies to improve kindergarten readiness √ 🛡️		
Goal: Connect children to kindergarten readiness programs		
Objective: By July 1, 2023 obtain 50 percent saturation of the Montgomery County Imagination Library in identified high-need zip codes		
Action Step	**Priority Outcome & Indicator**	**Progress**
Continue to support kindergarten readiness strategies including: • Preschool Promise • The Imagination Library • Reach Out and Read	**Priority Outcome:** Improve kindergarten readiness **Priority Indicator:** Percent of kindergarten students demonstrating readiness (Ohio Kindergarten Readiness Assessment)	The Montgomery County Imagination Library celebrated its 1-year anniversary in December 2020. The saturation level in Montgomery County also increased in the targeted high-need zip codes from the third to the fourth quarter for an overall saturation rate of 38%.

Implementation Strategy Plan Update FY 2021 - Priority Factor: Access to Care

Priority Factor: Access to Care		
Strategy 1: Promote preventive health care		
Goal: Improve access to preventive care		
Objective: By fall 2021, Improve access through extended hours, opening a second location at the Hope Center and telehealth		
Action Step	**Priority Outcome & Indicator**	**Progress**
Promote preventive health care and maintain continuity of care due to the current climate of COVID-19. Utilize community partnerships to promote messaging and marketing materials (ex: churches, hospitals, pharmacies, health departments, schools, childcare centers, media, etc.) Provide partners with educational materials and ways to support marketing campaigns and raise awareness of the importance of preventive health care.	**Priority Outcome:** Reduce unmet needs, medical care **Priority Indicator:** Percentage of children who are up to date on preventive care	Dayton Children's Pediatrics extended its hours, expanded telehealth options, and utilized proactive outreach to close well-child and immunization care gaps. Additionally, the clinic is continuing to coordinate measures to improve breastfeeding rates. To continue to promote preventive healthcare, Dayton Children's will have a presence in a newly constructed community center, The Hope Center, located in west Dayton. The Hope Center is scheduled to open in November 2021.

Priority Factor: Access to Care		
Strategy 2: Further integrate community health workers into clinical services √ 🦬		
Goal: Increase the use of community health workers to advocate for at-risk populations		
Objective: By July 1, 2023, increase the number of community health workers from 4 to 10 with particular focus on children in low opportunity neighborhoods, children with behavioral health concerns, children in kinship and adoptive care, and children with medical complexities		
Action Step	**Priority Outcome & Indicator**	**Progress**
Facilitate an assessment to determine gaps in service coordination and the potential need for patient navigators across additional clinical settings (ex: behavioral health). Explore the feasibility of hiring additional **community health workers (CHW).** Continue referral process and data collection on CHW outcomes. Ensure training opportunities for standardized messaging across clinical settings when utilizing community health workers.	**Priority Outcomes:** Provider availability- Community Health Workers Increase local access to healthcare services **Priority Indicators:** Address the social determinants of health in a clinical setting Primary care health professional shortage areas (HRSA*)	The community health worker program continued to expand throughout Year 1, hiring a new asthma worker for DCP and filling the pulmonary asthma position at the hospital. We are exploring funding for a sickle cell CHW with OSCA. Also, we will be hiring a CHW funded by philanthropy to focus on newborns attending all 6 visits in the first 18 months by helping families feel comfortable with and navigate the process.

Priority Factor: Access to Care		
Strategy 3: Provide cultural competency training for health care professionals √ 🔵		
Goal: Increase cultural humility/competence educational opportunities within Dayton Children's		
Objective: By July 1, 2023, 100 percent of new hires and hospital leadership will receive cultural humility/competence education		
Action Step	**Priority Outcome & Indicator**	**Progress**
Educate/inform health care providers on county demographics and the importance of becoming culturally competent (focuses may include diversity and inclusion, culture, language, and health literacy). Research evidence-based cultural competency training opportunities. Offer a training/workshop on cultural competence, adopt culturally competent principles and policies/practices within strategy implementation.	**Priority Outcome:** Cultural competence and skills **Priority Indicator:** TBD per Ohio SHIP	The hospital worked on Implicit Bias and Cultural Competency/Humility training with the organization's senior leadership. A module to train DCH employees on diversity and inclusion was released and mandated for all staff to complete. Equity was added to the hospital's core values. Dayton Children's finalized a contract with Pope Consulting to further examine and develop the hospital's work in diversity and inclusion.