2022 included continued focus on embedding behavioral health in network practices, standing up the new data aggregation tool, Innovaccer, and implementing new care coordination and outreach processes. Population health strategies were implemented across multiple payer programs.

**consumer access**

- Held primary care strategy sessions with primary care providers related to practice vitality and market disrupters
- Consumer access strategies have reduced potentially avoidable ED visits by 8% since 2019
- 4 practices deployed Anytime Pediatrics to streamline where and when to get care and avoid potentially avoidable ED visits
- 2 practices have expanded walk-in hours
- 2 practices developed plans to implement online scheduling
- 1 practice and 4 behavioral health consultants (BHCs) regularly utilized telehealth

**care innovation**

- Implemented and utilized data aggregation tool, Innovaccer, to gain insights into attribution, cost and utilization, network leakage, and risk
- Implemented care navigation for non-CareSource patients
- Developed and implemented nurse triage training for clinical staff
- Collaborative co-management programs resulted optimal care, improved outcomes, and decreased utilization
- Held fall clinical quality forum focused on billing, coding and practice vitality
- Attended Children’s Hospital Association’s Accountable Healthcare Learning Collaborative

**behavioral health**

- Nearly 4000 visits completed by behavioral health consultants (BHCs), 9 practices implemented behavioral health co-management, and 2 practices employed BHCs
- Added 2 additional network BHCs to support practices with the integration of behavioral health
- Started same-day virtual visits
- Increased depression screening rates across the network
- Expanded the behavioral health co-management program, to include anxiety
- Providers referred parents to BHCs for Triple P (positive parenting program) interventions

**health equity**

- Standardized care for specific conditions
- Added new Outreach process, with the assistance of a graduate student, to close gaps in care for well visits across payers
- 6 practices participated in annual cultural competency training that includes diversity and inclusion
- Engaged in first cross-hospital project with Dayton Children’s, Nationwide Children’s, and Partners For Kids related to constipation