2020, the year of COVID-19, focused on the pandemic response, support for network telehealth, development of the behavioral health and asthma co-management programs, and implementation of the headache co-management program.

### Population Health

- Leveraged use of quality improvement tools such as process maps, key driver diagrams, run and control charts and levels of reliability
- 10 of 12 practices participated in Anthem value-based reimbursement program
- 6 of 12 practices participated in Ohio’s Comprehensive Primary Care (CPC) and CPC Kids value-based reimbursed programs through the Ohio Department of Medicaid
- Provided training opportunity for Triple P (positive parenting program)

### Data

- Collaborated with Philips Wellcentive to design and implement cost analytics
- Partnered with Philips development team to enhance the Wellcentive product to better support the network metrics and reporting
- Created and disseminated monthly data scorecards and control charts to drive change and track progress of co-management programs and QI projects
- Completed health information exchange interfaces, including HealthBridge and CliniSync
  - Developed and maintained reporting in Wellcentive to support practices in identifying gaps in care

### Network

- Participated in third year of value-based reimbursement contract with Anthem
- Distributed over $600,000 in per member per month (PMPM) payments for care management across the network
- Facilitated survival strategies in response to the pandemic including education and implementation of telehealth, collaboration of office best practices, and PPE sourcing
- Held regular board of managers, finance and quality meetings and reinstated network development and communications committee
- Continued development of QI champions and QI committees within network practices
- Engaged with other pediatric clinically integrated networks to share best practices, challenges, and strategies

### Co-Management

- Held clinical quality forum to roll out headache co-management program
  - Implemented pilot for asthma co-management and supported constipation co-management via quarterly calls with primary care providers and specialists
- Collaborated with Dayton Children’s Hospital to extend co-management standards to clinical pathways
- Completed all practice readiness assessments for integrating behavioral health in primary care
- Expanded behavioral health workgroup to include Dayton Children’s Hospital mental health division
- Continued development of behavioral health co-management including obtaining funds, process for depression screening, integration of models and competency training for mental health professionals