2021, the second year of COVID-19, focused on embedding behavioral health in network practices and developing an incentive model for the distribution of shared savings.

**population health**

- Leveraged use of quality improvement tools such as process maps, key driver diagrams, run and control charts and levels of reliability
- 8 of 10 practices participated in Anthem value-based reimbursement program
- 5 of 10 practices participated in Ohio’s Comprehensive Primary Care (CPC) and CPC Kids value-based reimbursed programs through the Ohio Department of Medicaid
- Continued development of QI champions and QI committees within network practices
- Provided training opportunity for Triple P (positive parenting program)
- Offered COVID vaccine clinics for ages 12 and older for 4 network practices

**data**

- Began transition from Wellcentive to Innovaccer, a new data aggregation tool
- During transition created practice level reports from individual EHR’s
- Created and disseminated monthly data scorecards and control charts to drive change and track progress of co-management programs and QI projects

**network**

- Recruited a new practice to the network and the commercial value-based reimbursement contract
- Participated in fourth year of value-based reimbursement (VBR) contract with Anthem
- Distributed over $675,000 in per member per month (PMPM) payments for care management across the network
- Earned $478,000 in shared savings in the third year of VBR contract (2020) and met with each practice to share practice level details related to the new incentive model
- Recruited new providers to network committees
- Held regular board of managers, finance, quality, and office leadership meetings and reinstituted network development and communications committee

**co-management**

- Held spring clinical quality forum to roll out asthma co-management program
- Held fall clinical quality forum to share best practices related to the implementation of behavioral health co-management
- Five practices participated in the implementation of behavioral health co-management
- Two network practices hired and onboarded behavioral health consultants
- Posted, interviewed and hired behavioral health manager for the network
- Utilized Anthem per member per month (PMPM) dollars to hire and train 2 care coordinators for the network
- Piloted care coordination project with one practice
- Collaborated with Dayton Children’s Hospital to extend the reach of co-management standards via clinical pathways