

# 2022-2023 strategic plan

pillar

definition

measure

## collaborations in care



Develop and implement co-management programs to facilitate alignment across the continuum of care.

- Broadly disseminate headache and asthma co-management programs across the network
- Create dashboards for each co-management program
- Monitor and track co-management and quality improvement projects for the network and for each practice in the network
- Offer continuing medical education (CME) and maintenance of certification (MOC), part 4 for co-management and quality improvement projects
- Collaborate with Dayton Children's Specialty Group, ED, UC, and Kids Express to develop clinical pathways that align with the conditions addressed in current co-management programs

**Quality and IT committee to provide oversight in areas of focus based on data review and provider input**

## right place, right care



Develop and implement education and a common language to encourage patients to utilize the best site of service for care.

Identify best practice in primary care for addressing potentially avoidable ED visits.

- Standardize processes for communication between ED, PCPs and families for follow-up after ED visit
- Reduce potentially avoidable emergency department visit rates
- Collaborate with hospital leadership to reduce potentially avoidable ED visits by creating appropriate access points
- Partner with the Ohio American Academy of Pediatrics to explore primary care market disrupters
- Improve access for behavioral health patients with the use of telehealth
- Explore opportunities to use technology for online scheduling, text reminders, and nurse triage after hours

**Quality and IT committee will drive data review and Office Leadership will drive intervention implementation**

## behavioral health



Develop a model for supporting the behavioral health within the primary care setting.

- Continue to implement standardized depression screening across the network
- Continue to educate primary care providers regarding the management and treatment of specific conditions i.e., depression and anxiety
- Begin to explore opportunities for a quality improvement project related to social determinants of health
- Hire, train, support and collaborate with behavioral health consultants across the network
- Promote integration of behavioral health across the network
- Utilize Triple P to continue upstream interventions in behavioral health

**Focused workgroup will provide strategic oversight and a behavioral health consultant collaborative will recommend best practices**

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**financial  
vitality**



Demonstrate performance on financial and quality indicators to tell our story to payers and other potential partners.

Continue to develop payer and other relationships to support the work of the providers in the network.

- Continue value-based reimbursement partnership with payers
- Explore and evaluate new downside risk opportunities
- Identify cost opportunities at the hospital, practice, and provider level
- Align projects with non-network partners to maximize the collective impact of return on investment
- Continue to evaluate and demonstrate effectiveness of incentive distribution model for shared savings
- Secure grant funding to support financial vitality within the network

**Finance committee will provide strategic oversight**

**care  
transformation**



Use data to develop a care management strategy to support the network's population health programs.

Utilize risk stratification model to develop complex care coordination.

- Utilize Innovaccer and payer scorecards and dashboards to drive improved outcomes and lower cost of care
- Implement real time, patient level, aggregated data at the point of service across the network
- Create care management strategy for high, rising and moderate risk populations
- Develop care coordination dashboard
- Develop strategies to support primary care practices based on their needs and the network's programs
- Create care coordination project management tool for practices

**Quality and IT committee to provide oversight in areas of focus based on data review and provider input. Internal team will provide data insights to inform program development**

