

Catch the Spirit of Dayton Children's



*The SPIRIT STAR program is an opportunity to recognize employees for service excellence. This recognition program offers patients, families, physicians and coworkers a way to say "thank you" for an employee's outstanding demonstration of service excellence based on Dayton Children's SPIRIT standards of **S**ervice, **P**rofessionalism, **I**ntegrity, **R**espect, **I**nnovation, **T**eamwork.*

Melanie promotes all aspects of the SPIRIT guidelines. They are the qualities of her character. Exceeding service standards, Melanie demonstrates professionalism to customers and the organization through her behavior, words, dress and interactions. She treats everyone with courtesy and dignity. She takes pride in her profession and is committed to doing the right things for the people we serve. She treats her employees as valued members of Dayton Children's with her words and actions. Her positive attitude rubs off on everyone. She makes the environment that we work in dynamic by providing the tools to support individuals in accomplishing their goals.

Thank you for being a true example of a "SPIRIT Star!" Charles heard that a NICU baby had used all of her "dum dum suckers" for oral motor therapy to help her learn to eat by mouth. He immediately went to the gift shop, bought some and delivered them in about 10 minutes! Great teamwork! The baby received therapy in a timely manner, utilized the "tool" (suckers) requested by the nurse practitioner and the baby was happy.

Jenny was very willing to help us find the next area to go to for our daughter's testing. After drawing her blood (which she was great at!), she personally took us to the emergency department and medical imaging for our next tests. We then had to go to the Almost Home floor for an injection and Jenny told us to come back to the lab and she would take us to the floor. I have never had service like this before! She then waited with us on the floor until they were able to help us. Employees like this are so rare and she definitely needs to be commended for her service.

Employee name (first and last): _____ Unit/area: _____

I would like to thank _____ for _____

Demonstrated outstanding SPIRIT by: _____

Nominated by: _____
 Patient/family name _____ Room number/area: _____ Date _____

Employee _____ Date _____ Area: _____
 Staff Physician Manager Volunteer

Use additional paper if necessary.



One Children's Plaza
Dayton, Ohio 45404-1815

937-641-3000

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*Your stamp
saves our
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dollars.*

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The Children's Medical Center of Dayton
One Children's Plaza
Dayton, Ohio 45404-9988

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of Dayton
Children's



SPIRIT STAR PROGRAM

Did you see our SPIRIT at work?