

# specialty pharmacy



Specialty Pharmacy  
Expires 07/01/2024



## Dayton Children's Hospital specialty pharmacy

One Children's Plaza,  
Dayton, Ohio 45404

**Phone:** 937-641-3463

**Toll Free:** 833-980-1094

**Fax:** 937-641-5910

**Website:** [childrensdayton.org/pharmacy](https://childrensdayton.org/pharmacy)

To begin using the specialty pharmacy or to  
transfer your prescriptions:

- Call 937-641-3463
- Email [specialtypharmacy@childrensdayton.org](mailto:specialtypharmacy@childrensdayton.org)

## our pharmacy care team

The Dayton Children's specialty pharmacy care team members are specially trained in specialty pharmacy. The team includes:

- Clinical pharmacists
- Benefit coordinators
- Technicians
- Patient care coordinators

We are here to answer questions about your medication or disease 24 hours a day, 7 days a week.

## we offer support by:

- Helping you manage side effects
- Reminding you when it's time for a refill
- Confirming your dosage and medication schedule
- Educating you on how and when to take your medication
- Training you on how to use your medication
- Making sure you receive your medication
- Addressing treatment concerns
- Answering your questions

## our services

- Personalized care
- Regular follow-up
- Benefits coordination
- Provider follow-up
- Free delivery and pick-up
- 24/7 support



## specialty pharmacy...more than just a pharmacy

The Dayton Children's specialty pharmacy is here to help our patients manage their chronic disease.

Specialty pharmacies are different from traditional pharmacies because specialty medications are more complex and may not be available from your local pharmacy, or may require additional monitoring to provide the full benefit of their treatment. We are here to help ensure our patients get effective and safe outcomes and access to medication. We provide 24/7 support, so you will always have access to our pharmacy team.

- Our team will provide education on:
  - Your medication
  - How to take your medication
  - Side effects
  - Drug interactions
- We will work directly with your doctors and nurses to resolve any problems with your medication.
- We can assist with financial concerns.
- We will contact you when it is time for a refill and to follow-up on your treatment.
- We offer fast, free home delivery. Or, you may pick your medication up at the pharmacy.

As a patient of Dayton Children's specialty pharmacy, our priority is helping you live better and stay healthy.

## what to expect

### benefits coordination plus financial assistance

Our goal is to ensure you are able to get the specialty medicines you need. We are your financial advocates and will help you every step of the way. This includes helping with insurance authorization and co-pays, to enrolling you in funding assistance programs. Our financial specialists are experts at navigating through financial paperwork and finding ways to help ensure your medications are available.

### timely refills plus prescription monitoring

Our team of clinical experts will contact you about your medications so you don't experience a lapse in your treatment. A break in treatment could lead to problems.

### free medication delivery plus supplies

Once ready, we will deliver your medications and supplies free of charge. We want to make sure you have your medication when we promised so you do not risk missing a dose. We want to make getting your medicine easy and convenient for you.

### providing care for specialized disease states

- Asthma and allergy
- Cancer
- Bowel and urinary disorders
- Cystic fibrosis
- Endocrine disorders
- Enzyme deficiencies
- Growth hormone deficiencies
- Hemophilia
- Solid organ transplant
- Pulmonary arterial hypertension (PAH)
- Rheumatoid arthritis
- Seizure disorders
- Sickle cell disease
- Nervous or muscular disorders
- Movement disorders

